

Agency Name: _____

Agency Experience and Capacity (Up to 30 points)	Score
<p>❖ Experience delivering similar services (Up to 15 points) Strong = 12-15 points Average = 8-11 points Poor = 1-7 points</p> <p>A. Does the agency have any experience delivering similar services? B. Does the agency have a history of consistent and successful execution of projects? C. What is the current capacity of the agency to successfully implement the program? D. Is the agency’s structure organized to perform work and manage resources effectively?</p> <p>❖ Approach (culture) to service delivery is consistent with client centered practices (Up to 15 points) Strong = 12-15 points Average = 8-11 points Poor = 1-7 points</p> <p>A. Does the agency demonstrate understanding of community needs and its ability to best meet the needs of residents? B. Does the agency have a diverse (ethnically and linguistically) staff and/or has trainings to support cultural competence in delivering services?</p>	
<p>Agency Description of Program Design (Up to 30 points for each component) Strong = 25-30 points Average = 15-24 points Poor = 1-14 points</p>	
<p>Service Component #1 - <u>Emergency Attendant Care with Incidental Case Management</u></p> <p>A. Are the program description and services well-articulated? B. Are tasks, responsibilities and objectives well-defined? C. Does the program design take county and local resources into consideration? D. Does the program design allow for scaling up or scaling back based on client needs? E. Does the proposal include specific plans to link participants to other services? F. Does the proposal include specific plans to collaborate with other agencies? G. If applying for more than one service, does the proposal link the services proposed in an efficient and organized manner?</p>	
<p>Budget – <u>Cost Reasonableness</u> (Up to 25 points) Strong = 20-25 points Average = 15-19 points Poor = 1-14 points</p> <p><u>Emergency Attendant Care with Incidental Case Management</u></p> <p>A. Does it appear appropriate for the scope of services provided? B. Does it sufficiently describe use of City funds? C. Does it allow for shifting resources to area where there is the greatest demand?</p>	

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<p>Service Component #2 - <u>Emergency Transportation with Incidental Case Management</u></p> <ul style="list-style-type: none">A. Are the program description and services well-articulated?B. Are tasks, responsibilities and objectives well-defined?C. Does the program design take county and local resources into consideration?D. Does the program design allow for scaling up or scaling back based on client needs?E. Does the proposal include specific plans to link participants to other services?F. Does the proposal include specific plans to collaborate with other agencies?G. If applying for more than one service, does the proposal link the services proposed in an efficient and organized manner?	
<p>Budget – Cost Reasonableness (Up to 25 points) Strong = 20-25 points Average = 15-19 points Poor = 1-14 points</p> <p><u>Emergency Transportation Care with Incidental Case Management</u></p> <ul style="list-style-type: none">A. Does it appear appropriate for the scope of services provided?B. Does it sufficiently describe use of City funds?C. Does it allow for shifting resources to area where there is the greatest demand?	
<p>Service Component #3 - <u>Emergency Personal-Assistive Equipment Repair</u></p> <ul style="list-style-type: none">A. Are the program description and services well-articulated?B. Are tasks, responsibilities and objectives well-defined?C. Does the program design take county and local resources into consideration?D. Does the program design allow for scaling up or scaling back based on client needs?E. Does the proposal include specific plans to link participants to other services?F. Does the proposal include specific plans to collaborate with other agencies?G. If applying for more than one service, does the proposal link the services proposed in an efficient and organized manner?	
<p>Budget – Cost Reasonableness (Up to 25 points) Strong = 20-25 points Average = 15-19 points Poor = 1-14 points</p> <p><u>Emergency Personal-Assistive Equipment Repair</u></p> <ul style="list-style-type: none">A. Does it appear appropriate for the scope of services provided?B. Does it sufficiently describe use of City funds?C. Does it allow for shifting resources to area where there is the greatest demand?	

Measure E – Emergency Services
RFP Review 2010 Evaluation Criteria

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Service Component #4 – <u>Disaster-Response Registry</u> (Up to 10 points) This area will be scored based on the Agency’s overall capacity and readiness to work with City staff in implementing this component.	
Agency Interview (If needed) (Up to 10 points)	
❖ Proposed Questions for Interviews: Please write questions below. 1. 2. 3. 4. 5.	
References (Will be verified by Staff) (up to 5 points) A minimum of three client references. References should be California cities or other large public sector entities. Provide the designated person's name, title, organization, address, telephone number, and the project(s) that were completed under that client’s direction.	
Total	